



NC COLLABORATIVE
on Medicaid Transformation

NC COMeT

Beneficiary Outreach and Engagement Supports

September 8, 2023

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Logistics for today

- The meeting is being recorded
- Lines will be muted during the presentation – unmute to ask a question, phone - *6
- Use the chat box for questions





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Care Share's Mission is Collaborating for Health Equity

The purpose of the Collaborative on Medicaid Transformation is to:

- Convene, educate and support diverse organizations interested in or affected by Medicaid transformation
- Elevate the community and consumer voice in the transformation
- Support the implementation of Medicaid Transformation
- Leverage your expertise in the transformation efforts





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The Collaborative Includes

- NC DHHS
- Community based organizations
- Pre-paid health plans
- Providers
- Advocates
- Research & evaluation organizations
- Funders
- Local DSS
- Safety net organizations
- Beneficiaries
- Navigators & assisters
- Other interested stakeholders





Beneficiary Outreach & Engagement Group

The purpose of this Collaborative subgroup is to:

- Share knowledge of successes/challenges/gaps in enrollment, outreach and engagement
- Discussion of changes, recommendations and actions to enhance enrollment and outreach
- Updates on the Continuous Coverage Unwinding and Redeterminations, timeline, messaging





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Medicaid Transformation Updates & Resources

- **Unwinding Timeline, Tools and Updates**
 - **NC DHHS Resources**
 - Medicaid Expansion Delay [Press Release](#)
 - Enhanced ePass Account [Fact Sheet](#)
 - Medicaid Recertification [Fact Sheet](#) and [Video](#)
 - **CMS Resources**
 - Medicaid and CHIP Renewals: Coalition Webinars for Reaching Out to Special Populations – [Link](#)
- **Additional Resources**
 - NC Medicaid Ombudsman [Fact Sheet](#)
 - NC Med Help – [Legal Services](#)
 - NC Legal Aid – [Medicaid Lived Experiences Project](#)





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Upcoming Opportunities

- **NC DHHS 1115 Waiver Public Comment Period**
 - [Comment Period Open](#) until Sept 20
- **NC Medicaid Managed Care Back Porch Chats**
 - Sept 21 at 5:30 pm – [Register](#)
- **NC Medicaid Community Partners Webinar on ePass - [Register](#)**
 - Sept 12 at 10:30 am – 12 pm
 - Sept 19 at 5 – 6:30 pm
- **NC Medicaid Ombudsman: Interactive Monthly Update**
 - Sept 20 at 2pm - [Webinar Registration](#)





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Upcoming Opportunities

- **CMS Opportunities**
 - North Carolina Stakeholder Calls – Sept 19 at 11am – [Register](#)
 - Medicaid and CHIP Renewals: What to Know and How to Prepare, A Partner Education Monthly Series – Sept 27 at 12pm - [Register](#)
- **HHS Region 4 Annual Health Equity Summit:**
 - Sept 13 at 9am – [Meeting Registration](#)





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Questions & Discussion

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Next Meeting

October 13, 2023

10:00 – 11:00 am

Contact Jalah Clayton, jclayton@caresharehealth.org

