# Outreach & Engagement Strategy OE5

Erin Hemlin

**Director of Training & Consumer Education** 

# YOUNG INVINCIBLES

## YI's OE5 National Strategy

- Rebooting the Get Covered Coalition
  - Updating Consumer Messaging
  - Combatting misinformation & confusion
  - Identifying messages that work
- Digital Communications
  - Social Media Toolkits
- Coordinating Calendars
  - Themed weeks of action
  - Days of action

#### Where we're working:

- North Carolina
- Texas
- Florida
- Arizona
- Illinois
- Georgia
- Michigan
- Other FFM states as needed



#### Get Covered Connector

- **Top Priority:** Smooth performance leading up to and during open enrollment
- **Tech Updates:** Working through fixes, goal of October 1<sup>st</sup> for completed updates
- North Carolina Partners: Some of our strongest! We appreciate feedback & suggestions for future improvements

https://connector.getcoveredamerica.org/en-us/widget/



## New Connector Trainings in OE5

- Training and Support have been substantially revamped!
  - 100 pages of written material, Over an hour of new video tutorials
  - Monthly thematic "boot camp" training series
  - Office hours are back
  - Monthly Admin Call
- New and improved basic user training
- Public Calendar of all OE5 trainings: <u>bit.ly/OE5-Connector-</u> <u>Training-Calendar/</u>



### Thank You!

#### **Questions?**

Key Takeaways:

- Stay tuned for National Get Covered Coalition meetings & materials
- Want trainings on ACA messaging, policy, or Connector? Let's talk!
- Constant feedback between national & state coalitions will amplify our work! Let's stay in touch

