



UNC
SCHOOL OF MEDICINE



NC Get Covered Coalition Meeting

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Who are Certified Application Organizations (CAO) in NC?



- An organization who is a community health center or other health care provider, hospital, a non-federal governmental or non-profit social service agency who would like to help by training staff to assist people applying for coverage through the Marketplace
- Apply on-line to be a CAO at:
<https://marketplace.cms.gov/technical-assistance-resources/assister-programs/cac-apply.html>
- Ensure staff is trained, have processes in place to offer assistance, and sign an agreement.
- Once the agreement is signed, then you will be issued a set of numbers to issue staff so they can access training on-line.



Partners in our Region!

- Student Health Action Coalition (SHAC)
- Piedmont Health Services (PHS)
- UNC General Internal Medicine (GIM)
- UNC-Healthcare System (UNCHCS)
- Legal Aid
- UNC Financial Counselors
- Senior Health Insurance Information Program (SHIIP)
- UNC Family Medicine
- Elon-Alamance Health Partners

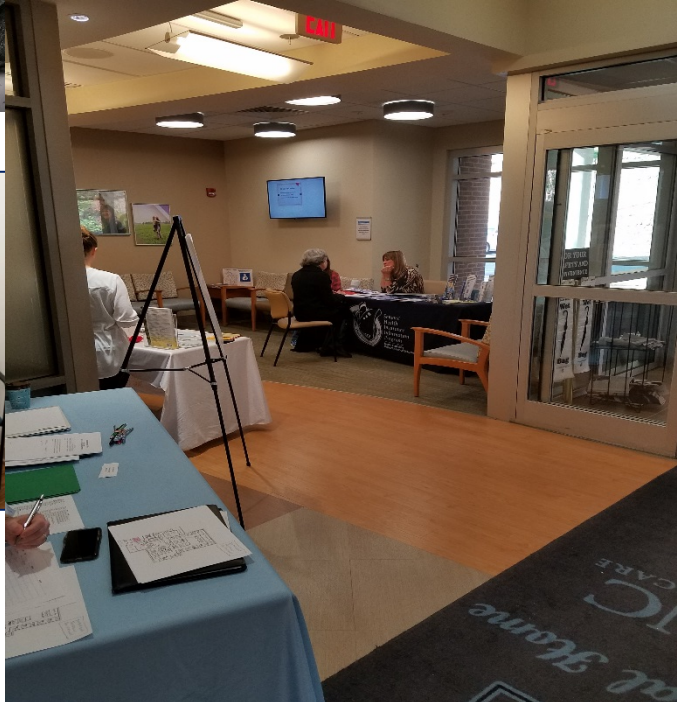
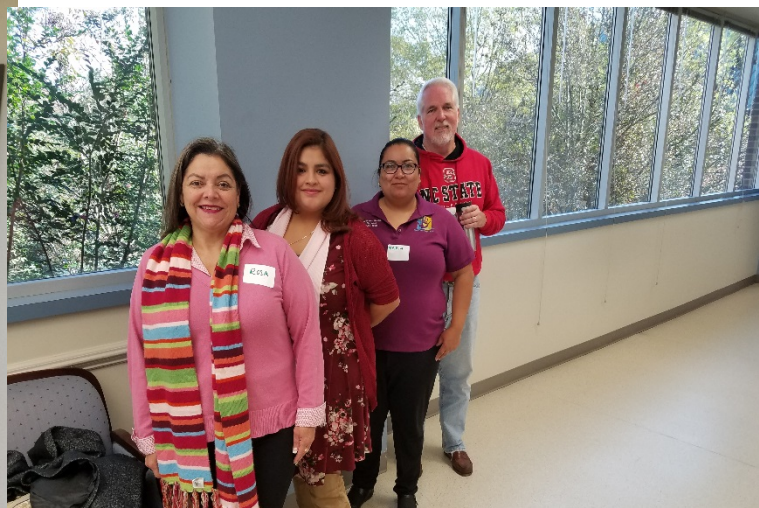


What are the Regional Partners engaged in for OE5?

- Convening regional and county partnership meetings to discuss strategies – staying connected to NC Get Covered
- Conducting outreach to uninsured households alerting to open enrollment and the ability to receive free assistance
- Educating patients and community “at-large” about the ACA and events. Sharing key messages and phone #.
- Assisting patients with applications on the marketplace by individual appointment throughout open enrollment as well as one day events called Enroll-a-thons
- Sharing general volunteers, CACs and others for events and on-site appointments



Changing Peoples Lives...



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1/18/18



The Outcomes.....

One person never knew they were covered by the VA and found out! He had been eligible for 20+ years and never knew it. He received a VA coverage letter and took to the VA office to get coverage!

Was able to sign up for a plan in one session! Found a plan that covers prescriptions, and PCP at an affordable cost!

Losing Medicaid, CAC helped me obtain a Silver plan!

I got a Cigna Silver plan for \$150/month!

“The enrollment event was so great I referred a friend for an appointment afterwards to a CAC so they could get help”...his friend met with a CAC after the event and he chose a plan! A few days later he called back saying he had made a mistake- a drug he needed was not covered in the plan he had selected. So he came back in a second time and with CAC’s and healthcare.gov help, cancelled the first plan and enrolled into a comparable plan that did cover his needed prescription!

