# Randolph Health Insurance Navigator Program

#### Where we were during OE4.....

- Participated in the annual Randolph County Disability Parade that was open to several counties. We set up a table with ACA information and talked with family members and participants.
- Worked with NC Works Career Center. We piggy backed on their event reaching ex offenders and presented ACA guidelines about SEP.
- Worked with local Goodwill who hosted two hiring events. We educated the staff and left ACA materials for future referrals.
- Continue to work with our hospital financial counselors, medical communities, local DSS and SSA Offices and SHIIP Coordinating Sites. All of these are great referral sources.

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### Where we are going.....

- Contacting previous consumers who had a plan that left the Marketplace but did not reenroll with us for 2017 (SEP until February 28)
- Outreach to tax preparers offering assistance to discuss SEPs, reporting life changes to the Marketplace, helping consumers with Marketplace issues
- Register of Deeds outreach to educate staff about SEP for people getting married
- Outreach to farm workers
- Radio 30 second commercials promoting SEP and reporting life changes

# Open Enrollment Sites

### Randolph County

Randolph Hospital, Inc. 200-B Foust St., Asheboro, NC 27203

### Montgomery County

Montgomery County
Department of Social Services
102 East Spring St., Troy,
NC 27371

#### Chatham County

Chatham Hospital 475 Progress Blvd., Siler City, NC 27344

### Moore County

FirstHealth Community
Health Services
5 Aviemore Dr.,
Pinehurst, NC 28374

## **Contact Information**

#### **Navigator Program:**

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#### **Program Supervisor:**

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