

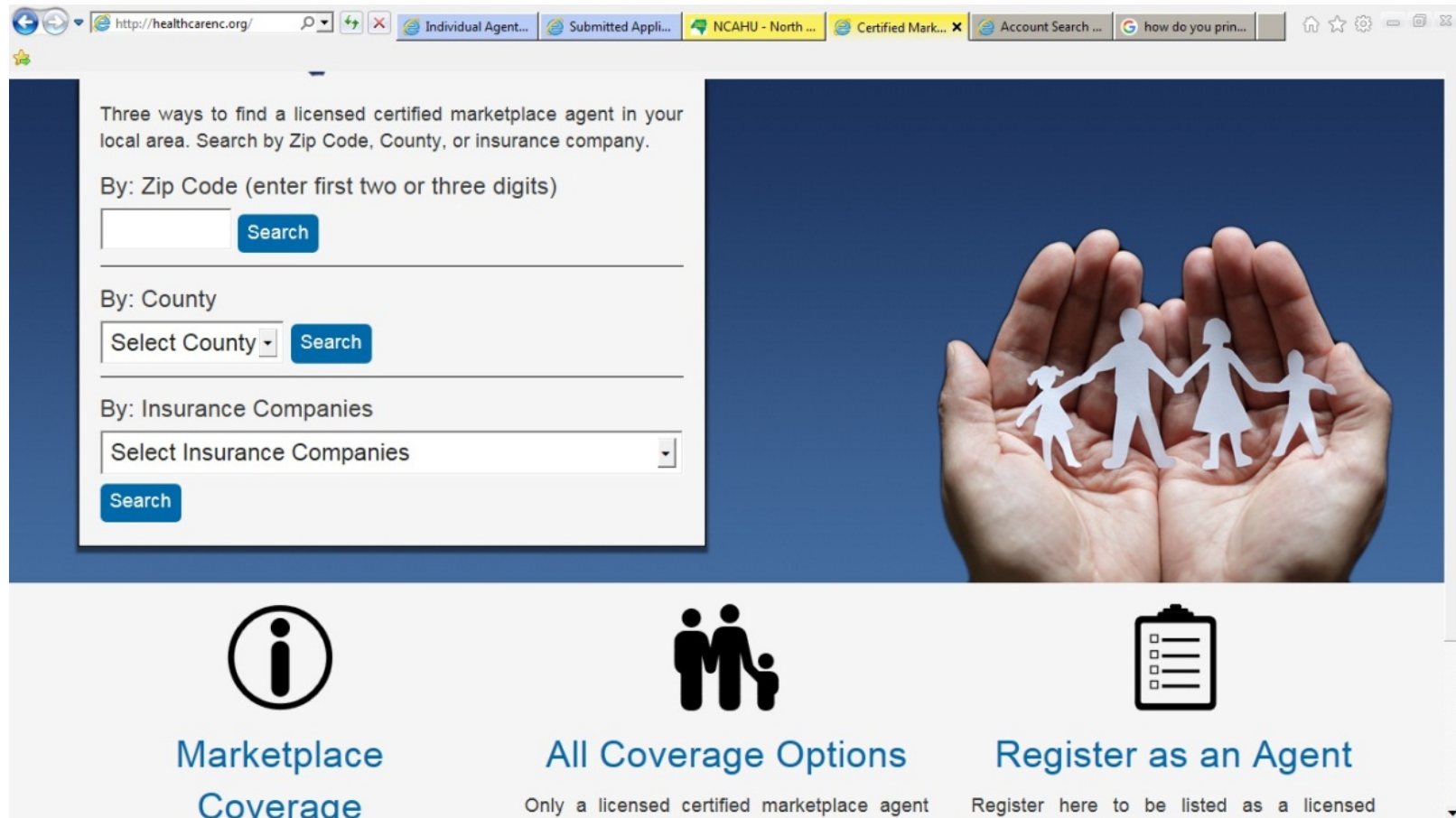
Role of the Agent/Broker

- Advise and can RECOMMEND
- Service after the enrollment
- Appointed with one or all of the carriers
- Training: CMS, 24 hours CE every 2 years, carrier product training.



Healthcarenc.org

- Created by NC Association of Health Underwriters
- Consists of NCAHU members only.
- To register, must show proof of being certified to sell in the Marketplace.
- Broken out by county or zip code.



The screenshot shows a web browser window with the URL <http://healthcarenc.org/>. The page features a search section with the following text: "Three ways to find a licensed certified marketplace agent in your local area. Search by Zip Code, County, or insurance company." Below this, there are three search options:

- By: Zip Code (enter first two or three digits)**: Includes a text input field and a blue "Search" button.
- By: County**: Includes a dropdown menu labeled "Select County" and a blue "Search" button.
- By: Insurance Companies**: Includes a dropdown menu labeled "Select Insurance Companies" and a blue "Search" button.

To the right of the search section is a large image of two hands holding a white silhouette of a family (two adults and two children). Below the search section, there are three main navigation buttons with icons and text:

- Marketplace Coverage**: Represented by an information icon (i in a circle).
- All Coverage Options**: Represented by a family icon (two adults and a child).
- Register as an Agent**: Represented by a clipboard icon.

At the bottom of the page, there is a footer with the following text: "Only a licensed certified marketplace agent" and "Register here to be listed as a licensed".