



NC Get Covered Coalition Meeting – Network Adequacy

Friday, May 20, 2016, 10:00 a.m. to 11:30 a.m.

Community Care of North Carolina – Training Room, 2300 Rexwoods Drive, Raleigh

Meeting Notes

NCGC Staff Update

- Hired Deborah Owens as NC Get Covered’s ACA Project Specialist
- Working closely with NCGC Advisory Board to update strategic plan and priorities
 - Most priorities will remain the same (e.g., convening coalition members) but we’ll do some long-term planning as well to address normalizing/ institutionalizing ACA outreach and enrollment in NC during times of uncertainty (e.g., shorter enrollment periods, insurance carriers entering and exiting the Marketplace, changes in U.S. Administration, etc.)
 - Creating template/sample newsletter for NCGC Advisory Board’s input and consideration
- Will submit next grant proposal to the Kate B. Reynolds Charitable Trust in August.
- Presented at Enroll America’s national conference in DC last week on NCGC’s Latino Mini-grant Program – i.e., the \$5k mini-grants that were awarded to Latino organizations during OE3 to help grow their capacity and connect them to local ACA resources.
 - NCGC staff will share some of the outcomes from this work at the next coalition meeting in June.
- Serving on the planning committee for this year’s NC Assister Conference... A Save the Date will be sent to enrollment assister organizations soon... Please stay tuned!
- Participating in other ACA-related meetings and activities, like NC Department of Insurance’s Consumer Advisory Group, Farmworker Health Insurance Team or FHIT, and Enroll America’s faith-based efforts.

Partner Announcements

- **PremiumHelp.org (Tiki Windley)** – 669 applications approved; half of funding remaining
- **NC Community Health Center Association (Brendan Riley)** – Digesting federal policies – Special Enrollment Periods, non-discriminatory rule, 1115 waiver to change Medicaid program, etc.
- **Care Share Health Alliance (Kellan Moore)** – Excited about the recent announcement of new Kate B. Reynolds Charitable Trust President, Laura Gerald.
- **Enroll America (Sorien Schmidt)** – Held 3rd national conference in Washington, DC/ over 700 people attended/ NC has 4th highest enrollment numbers but 5th highest uninsured rate/ over a million people still uninsured/ a lot of churn in the Marketplace/ survey showed that people have a basic level of knowledge about the ACA but don’t know what

it means for them personally/ we still need assisters/ over 80% of people felt comfortable with their assister/ Enroll America and HHS are offering a series of webinars for assisters this summer (Willona will distribute)/ House vs. Burwell – case has gone into Appeals; nothing has changed.

- **Aetna (Linda Cecarelli)** – Getting ready for 2017
- **Legal Aid of NC (Jennifer Simmons)** – Focused on grant writing/ reduction in available funding but there's enough to continue offering previous services
- **Blue Cross and Blue Shield of NC (Walker Wilson)** – CMS will be sending notifications to consumers who haven't reconciled their taxes and enrolled in Medicaid/ can cause confusion/ advise consumers to reach out to their county's DSS office/ if they receive the notice, it doesn't mean their policy will be automatically terminated.
- **Advance Community Health (Ritu Kaur & Kendra Hinton)** – Dealing with a lot of no-shows/ Advance Community Health was not listed on the healthcare.gov website
- **UNC Wayne Health (Joe Langley)** – UNC Wayne Health was one of a few hospitals that hosted an enrollment event/ discussed impact on hospitals of 501R, where they're required to aggressively make charity care available
- **Alcohol/Drug Council of NC (Tiona Washington)** – Focused on grant writing/ participating in WRAL Balloon Fest in Fuquay Varina, May 27-30
- **NC Department of Insurance (Carla Obiol & Melinda Munden)** – Held Consumer Advisory Group meeting on yesterday/ put together a Network Advisory Group/ will hold three meetings in June with consumer advocates, providers and insurance carriers to get their feedback/ will keep NCGC briefed/ there's room in the model to make changes or tweaks/ NC DOI will receive NC Community Health Center Association's Service Award/ SHIP continues to see incorrect information from the Marketplace/ just finished grant writing/ hosting Medicare Town Hall meetings/ acknowledged NCCHCA for putting SHIP materials in their sites
- **Health Purchasers and Consumers Together (Andy Landes)** – Coalition for Health Care of North Carolina interested in Medicaid expansion, not just a petition but doing the groundwork/ need collective and cooperative action on this/ educational forum about different health care system approaches/ Health Literacy Coalition fell by the wayside
- **Mountain Projects, Inc. (Jan Plummer)** – Involved in Special Enrollment Period/ helping people not have reconciliation problem/ meeting in western NC on June 7 – focusing on SEPs for folks with increase in income/ partnered with Lion's Club – visual mobile van/ faith-based outreach/ focused on understanding charity care/ DOI has been helpful

Network Adequacy: NAIC Model 74

- This all began in 1997; insurers have the responsibility to determine network
- Greater degree of scrutiny by Feds on network adequacy but will allow states to decide what provider network adequacy should look like
- Information from Feds will serve as starting point for state discussions
- Qualified Health Plans will have to meet federal standards/ some leniency in 2017
- Medicare Advantage plans are the model
- Aetna, BCBS and Cigna would like to participate in NC's Marketplace (can change their minds through October)

- Today is the rate submissions deadline
- *See attached documents for more information on network adequacy*

Next Steps

- Our next meeting will be held on Friday, June 17 from 10-11:30am at the NC Hospital Association in Cary
 - Madison Hardee with Legal Services of Southern Piedmont and Kate Woomer-Deters with the Justice Center will be joining us to discuss immigrant eligibility for Medicaid