

# From the Executive Director



Collaborative Networks played a critical role enrolling uninsured people into the health insurance marketplace, but equally important, they continued to provide those who fell in the “gap” access to care. Their patients are the working poor who make too much to receive financial help and not enough to afford coverage on their own.

**North Carolina's** uninsured population hovered at 1.6 million until the Affordable Care Act was enacted. Since 2014, Care Share has served as the backbone organization to a statewide coalition of more than 280 organizations called NC Get Covered. This coalition helped reduce the number of uninsured by almost one-third, thanks to the statewide efforts to enroll the uninsured into the federal marketplace. These collective efforts were successful; North Carolina is now ranked fourth nationally in total enrolled.

Our work is not done! To date, Care Share has secured more than \$1.6 million in grants and contracts to support our mission, Collaborative Networks, and NC Get Covered Coalition partners serving the uninsured. We convene the coalition monthly to ensure no stone goes unturned and the results so far—more than a half million people enrolled with 93 percent receiving financial help—are

proof of the power of collaboration.

The value of Collaborative Networks is that they're not just a safety net. They bring together community resources such as healthcare, social services and transportation, wrapping them around the person in need. I am forever inspired by the work the staff, providers and partners do to ensure our most vulnerable neighbors do not fall through the cracks, but are connected to the health improvement services they need.

I would like to thank our funders for your support, our board for your leadership, and the Collaborative Networks for being the boots on the ground that educate, support and guide people to better health. ■

*Kellan Moore*

**KELLAN MOORE, MPH**  
Executive Director



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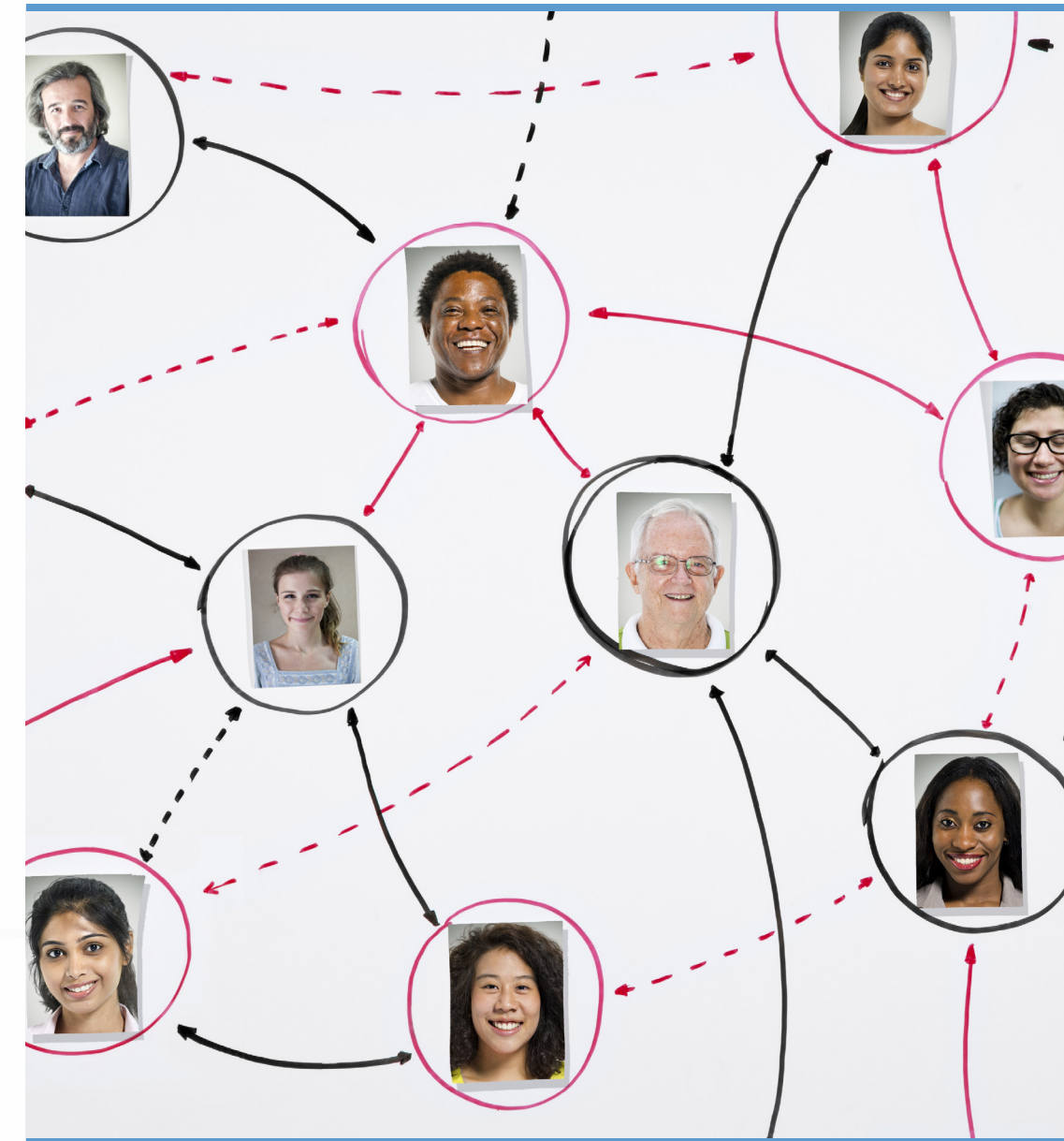
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## CONTACT US

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# CONNECTING Communities



## 2014 - 2015 COMMUNITY BENEFIT REPORT



## ORGANIZATIONAL OVERVIEW

Care Share Health Alliance works with state and local partners to facilitate and foster Collaborative Networks and models that improve the health of underserved people in North Carolina. We support the development of new Collaborative Networks and work to strengthen and support existing networks across the state. A Collaborative Network is comprised of multiple local partners that integrate medical, preventive, community, social, and economical resources to achieve collective outcomes through a coordinated system of care. The network has a shared vision, purpose, priorities, strategies, and objectives aligned to improve the health of the underserved. ■

## Patient Profile

"My condition was serious. Care Ring was a godsend."

### CALVINO HARDIN

**Calvino Hardin works as a sous chef** at a North Carolina restaurant. One evening, he was home preparing a meal for friends when his nose started bleeding. When it didn't stop, he reluctantly agreed to go to the hospital.

That decision ultimately saved Calvino's life. "My blood pressure was so high the medical staff thought the machine was broken," he recounted. "I was admitted to the hospital. The next day I was diagnosed with high blood pressure and kidney disease."

With no health insurance and unaware of the severity of his condition, Calvino asked the hospital staff to tell him how to care for himself because he had to go home. A hospital financial counselor offered a solution: Care Ring, which gives uninsured adults access to needed healthcare services. Calvino immediately enrolled in Care Ring's Physicians Reach Out program



and was assigned a doctor and was soon feeling much better. He receives regular kidney treatments, medicine, and advice on how to eat better. And, he's back to work at J.Sams Restaurant.

Calvin smiled, "Care Ring has been a godsend. It's like I was born again." ■

*"The Care Ring program makes it easy to help those in our community who need it the most. It is fun and rewarding. Every doctor should participate!"*



**TRICIA RODNEY**, Dentist & Care Ring Board Member

## Collective Impact in Motion

Care Share supports more than 20 collaborative networks of care across North Carolina, welcoming two new networks in 2014, McDowell Access to Care and Health (MATCH) and Edgecombe Rural Health Network.

**We provide technical support** to the networks, including collecting and aggregating data through The Duke Endowment portal that enables us to benchmark the impact of the networks, as well as identify and disseminate best practices to improve efficiencies and performance. Additionally, data helps us shape our community benefit story to raise the funds needed to improve access to care, an increasingly important role as resources shrink.

Expanding access to healthcare and health improvement services remains our priority, redirecting uninsured people from hospital emergency departments to primary care medical homes. More than 12,300 providers donate their services through 18 Collaborative Networks.

Health insurance literacy became more

important than ever as we worked to educate people on their health insurance options and navigate them to the most appropriate place for care. While Care Share is here to support the networks, the mission always comes back to "whole person care." Our passion is improving access to care and the health of North Carolinians who remain uninsured, thus enabling them to work, care for their families and enjoy life.

As America's healthcare system changes, so does Care Share's role. The only certainty is the challenges still facing the uninsured and newly insured as they navigate the system and understand the benefits of their new coverage. Care Share is here to support North Carolina's Collaborative Networks and models as we collectively work to improve the health of our state. ■

## COLLECTIVE IMPACT

- » **76** counties received active technical assistance
- » **29** focus counties
- » **600+** organizations engaged in collaborative efforts
- » **18** Collaborative Networks reported data
- » **12,309** primary care and specialty physicians\*
- » **30,137** active patients\*
- » **325,512** total patient visits\*
- » **\$149.9** million annual value of care provided\*
- » **\$54.2** million hospital costs avoided\*

*\*From 18 networks reporting*

## Network Profile

"You saved my life!"

### DONNA ELLIOTT, HealthNet Gaston

**The eroding textile industry** has left many people in Gaston County in poverty and thus more often affected by serious health threats such as obesity, diabetes, substance abuse, and mental health problems. Gaston County is ranked 79th among North Carolina's 100 counties in health status. HealthNet Gaston Executive Director Donna Elliott explains, "We help Gaston County's low-income population access healthcare and other services. We offer support and a listening ear to people who are often marginalized. Clients often say, 'You saved my life. Thank you!'"

The mother of a chronically ill child, Elliott knows hospitals can be intimidating. "If accessing the healthcare system is hard for me, imagine how difficult it is for someone without a job and with minimal education. We are meeting a tremendous community need."



Elliott is appreciative of the support Care Share provides to HealthNet Gaston and other networks. "While each network is different we all face similar problems and use our collective knowledge to find solutions. Care Share provides a forum and resources for networks to learn, grow and thrive." ■